

# TOURNEAU

S I N C E 1 9 0 0

December 3, 2006

Erika Roman  
Indirect Supply Chain, HR and IT  
Textron Inc.

Dear Ms. Roman:

I am writing this letter on behalf of Global Security and Investigative Services (Global). Tourneau, the industry leader in the retail watch sector, has used Global as our provider for employment background screening services for the past year. In 2006, Tourneau underwent it's most aggressive growth in the company's history by expanding our number of retail store locations by over 30%. As such, it was imperative that we retain an employment background screening services provider that produced results quickly and accurately. In that regard, Global met and exceeded all of Tourneau's expectations.

Global worked with Tourneau management to customize a web based screening request and results process, and developed a user-friendly system which was implemented in all Tourneau locations. The company wide rollout of Global's services was seamless as Global provided all of the necessary training and support to all of our retail and corporate locations.

Having previously used both USIS and Sterling Testing Systems for employment background screening, I can attest that Global provides superior customer service and produces screening results in the most timely fashion. In addition, Tourneau was able to realize significant "per applicant" cost savings as compared to expenses incurred when using the other two aforementioned service providers.

I highly recommend Global Security and Investigative Services, and I am confident that Global will meet all of your employment background screening needs.

Sincerely,

Michael J. Chapman  
Vice President, Operations  
Tourneau, Inc.